



# NETCARE



## Vacancy

Role Title	Clinical Application Support Specialist
Division	Hospital Division
Location	Netcare Park Lane Hospital
Closing Date	13 <sup>th</sup> July 2025

### Role Summary

The individual will be required to work in consultation and collaborate with the relevant stakeholders to form

synergistic partnerships to achieve organisational objectives and the Netcare strategy.

They will serve as a point of contact between the end user and the technical and application stakeholder.

They will work closely with the Nursing team and Pharmacy team in the achievement of the Care On project divisional goals while maintaining compliance with the Netcare standards including the strategy of Person centred Health and care which is digitally enabled.

*The Clinical Application Support Specialist will be expected to work as part of the Support team which will include working shifts and over weekends. This individual will also be expected to travel to different hospital sites as the rollout progresses.*

### Inherent Requirement

- Current registration with the South African Nursing Council as a
- registered/professional nurse at an NQF level 7

OR

- An NQF level 7 in pharmaceuticals or a degree in emergency medical care.
- Clinical competence and experience in a variety of patient care settings in order to be able to make decisions with confidence on how certain technical functionality can be applied in the clinical setting.
- 3 years clinical experience as a Registered Nurse/Pharmacist/EMC in a private healthcare environment.
- Currently involved in direct patient care and practising in a clinical area for 2-3 years.
- Experience as a shift leader or a supervisor overseeing a team.
- Knowledge of the basics of clinical related workflows.
- Experience in working on an electronic medical record (EMR) system.
- Experience providing system support to end users.
- Experience in training, coaching and mentoring.
- Working experience in a specialist Unit.
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### Application process

Interested candidates who meet the above criteria are requested to e-mail a detailed CV to [Anele.Zuma@netcare.co.za](mailto:Anele.Zuma@netcare.co.za)

By applying for this position and providing us with your CV and other personal information, you are consenting to the information being processed for possible recruitment and selection purposes only or for such purposes relating to assessing the establishment of an employment relationship with yourself, and this will be done in accordance with the applicable data protection and privacy legislation. We confirm that such information will not be used for any other

#### At Netcare, our core value is care.

We care about the dignity of our patients and all members of the Netcare family.

We care about the participation of our people and our partners in everything we do.

We care about truth in all our actions.

We are compassionate about quality care and professional excellence.

#### OUR STRATEGY

##### Person centered health and care:

Empowering Patients to participate in their health. Delivering the best quality and consistency of care.

**Digitally enabled** - Digitising all patient touch points to create a unified, integrated experience.

**Data driven** - a 360-degree view of our targeted clinical decision - making patient engagement, and informed business decisions.

Our redesigned health and care offering will be highly differentiated in SA and will create a sustainable competitive advantage for the Group - we call this *the Netcare moat*.

**Our basic service standard holds us accountable for the below seven behaviours:**

I always greet everyone to show my respect.

I always wear my name badge to show my identity.

I am always well-groomed to show my dignity.

I always practice proper hand hygiene to show my care.

I always seek consent to show my compassion.